

# State Medical Support Shelter Placement Guidance

**Acute Medical  
Emergency**

Description: An individual who requires emergency medical care.

**911/Hospital  
Recommended**

Examples:

- Difficulty breathing
- Chest pain
- Hemorrhaging
- Acute altered mental status
- Potential infectious disease (i.e. Fever, Vomiting, Diarrhea, Coughing up Blood)
- **Any individual that is requesting 911 or Hospital level care**

**Skilled Medical  
Care Required  
24/7**

Description: Individuals who require active monitoring, management, or intervention by a medical professions to maintain their normal level of health.\*\*

**State Medical  
Support Shelter  
Recommended**

Examples:

- Patients from home requiring 24/7 skilled nursing care
- Hospice patients from home
- Ventilator patients
- Tracheostomy which requires frequent suctioning
- Extensive wound management
- Stable dysrhythmia monitoring/management
- Bedridden and total care required
- **Individuals who have been evaluated by a medical professional and deemed necessary for care at a medical support shelter to maintain their normal level of health**

**Basic Medical  
Support Needed**

Description: Individuals who are able to meet their daily needs either by themselves or with a caretaker, and may require some assistance from a personal care assistant.

**General Shelter  
Recommended**

Examples:

- Oxygen Dependent
- Self ambulating, with or without DME, including wheelchair
- Deaf/Hard of Hearing and/or blind/low-vision, with or without assistive devices
- Diabetes, insulin and diet controlled
- Hypertension, controlled with medication
- Respiratory illness, such as COPD
- Morbidly obese
- Pregnancy requiring bedrest
- Dialysis
- **Any person that desires to stay in a general population shelter, regardless of their medical history**

\*\* Individuals must be triaged to a State Medical Support Shelter and accepted prior to transportation beginning. Please follow the submission process outlined by the NC Office of Emergency Medical Services. Additional details can be found at <https://hpp.nc.gov>